

Original Research

Integrating Smart City Technologies into Urban Planning: A Strategic Approach to Urban Security in Nigeria

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Abstract

Nigerian cities are experiencing rapid urbanization accompanied by increasing security challenges and pressure on urban infrastructure. This study examines the integration of smart city security technologies into urban planning as a strategic approach to improving urban security in Nigeria. Using a mixed-methods approach, primary data were collected from 250 respondents across Lagos, Abuja, and Port Harcourt, alongside qualitative interviews with key stakeholders. Findings reveal low public awareness but strong support for smart security technologies such as surveillance systems, emergency response tools, and data analytics. The study also identifies low trust in law enforcement, policy fragmentation, and cybersecurity vulnerabilities as major barriers to implementation. The research concludes that smart city security technologies can significantly enhance urban safety when supported by inclusive governance frameworks, public engagement, cybersecurity measures, and sustainable infrastructure investment. The study contributes empirical evidence to the growing discourse on smart urban governance in developing countries, particularly within the Nigerian context.

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Résumé

Les centres urbains du Nigeria connaissent une croissance démographique rapide, ce qui entraîne une pression accrue sur les infrastructures et des défis de sécurité accrus. Cette étude explore l'intégration de solutions de ville intelligente dans l'urbanisme en tant que mesure stratégique visant à répondre aux problèmes de sécurité urbaine dans les villes nigérianes. S'appuyant à la fois sur des données primaires et secondaires, l'étude examine la connaissance, la perception et l'efficacité des technologies intelligentes telles que les systèmes de surveillance, l'analyse de données et les outils d'intervention d'urgence pour renforcer la sécurité publique. Les données primaires, recueillies auprès de 250 répondants à Lagos, Abuja et Port Harcourt, ont révélé un fort soutien du public en faveur de l'adoption des technologies intelligentes, malgré une faible sensibilisation et une confiance limitée dans l'utilisation actuelle de ces systèmes par les forces de l'ordre. L'analyse des données secondaires a mis en évidence les initiatives en cours en matière de villes intelligentes au Nigeria et a souligné la nécessité de cadres politiques solides, de protocoles de cybersécurité améliorés et d'une collaboration entre les parties prenantes. L'étude conclut que l'intégration des technologies intelligentes dans l'urbanisme peut améliorer considérablement la sécurité urbaine si elle s'accompagne de politiques inclusives, d'un financement adéquat et d'une participation du public.

1. Introduction

Nigeria's urbanization has been accelerating at an unprecedented rate over the last few decades, with urban population growth averaging around 4.5% per year (UN, 2018). By 2030, more than 60% of Nigeria's population is expected to live in cities, notably megacities such as Lagos, Abuja, and Port Harcourt (World Bank, 2020). While urban growth promotes economic development and modernization, it also puts enormous strain on existing infrastructure and public services, resulting in issues such as traffic congestion, insufficient housing, and, most significantly, increased urban insecurity (Adeoye & Adediran, 2021; Ojo et al., 2019).

Urban security concerns in Nigerian cities are multifaceted, encompassing increasing rates of violent crime, terrorism, kidnapping, and communal conflicts (Akanbi, 2017; Udo, 2022). Traditional urban management and policing strategies have struggled to adapt to the dynamic and complex nature of these security threats, partly due to resource limitations, fragmented coordination among agencies, and insufficient technological adoption (Eze & Okafor, 2019). The conventional reactive approach often fails to anticipate and prevent incidents, which has contributed to growing public fear and diminished trust in law enforcement institutions (Ojo & Adekunle, 2020).

Smart city technologies have surfaced worldwide as a revolutionary instrument in urban management, incorporating cutting-edge Information and Communication Technologies (ICT) to improve the efficiency and effectiveness of public services (Nam & Pardo, 2011; Kitchen, 2014). These technologies—such as Internet of Things (IoT) devices, real-time monitoring systems, big data analytics, and integrated emergency communication networks—provide fresh possibilities for proactive urban security management (Batty et al., 2012; Anthopoulos, 2017). For example, data-driven predictive policing enables law enforcement to detect crime-prone areas and distribute resources effectively, whereas real-time monitoring enhances situational awareness and rapid response capabilities (Brayne, 2020).

Several prototype smart city efforts in Nigeria have been undertaken, including the Eko Smart City project in Lagos and the Abuja Smart City initiative, which aim to integrate ICT infrastructure into urban planning and management (Olajide et al., 2020). Despite these efforts, attaining their full potential remains a problem due to low public awareness, limited trust in technology-driven police, inadequate cybersecurity frameworks, and inconsistent policy support (Udo, 2022; Ndukwe & Onuoha, 2021). Furthermore, empirical study is required to examine urban inhabitants' perceptions and readiness for smart security solutions, as well as a critical examination of the institutional mechanisms that can support effective integration.

This study addresses these gaps by examining how smart city security technologies can be strategically integrated into urban planning to enhance urban security in Nigerian cities. By studying public awareness, perceptions, and operational efficacy of current smart technologies, as well as policy and governance frameworks, the research provides a holistic picture of opportunities and barriers. Finally, the study provides practical recommendations for policymakers, urban planners, and security agencies to harness smart city technologies to create safer and more resilient urban settings.

2. Literature Review

2.1. Urban Security Challenges in Nigerian Cities

The rapid urbanization in Nigeria has led to intricate social and infrastructural difficulties that worsen urban insecurity. Research shows that crime rates, such as armed robbery, abduction, and community violence, have markedly increased over the past ten years in cities like Lagos, Abuja, and Port Harcourt (Akanbi, 2017; Ojo et al., 2019). These security challenges are intensified by socio-economic disparities, inadequate urban planning, and limited law enforcement capabilities (Adeoye & Adediran, 2021; Eze & Okafor, 2019). The expansion of informal housing and traffic congestion also hinder effective policing and emergency response (Olaniyi et al., 2021). Furthermore, corruption and a lack of public confidence in law enforcement agencies diminish community collaboration and the sharing of information essential for preventing crime (Ojo & Adekunle, 2020; Udo, 2022).

2.2. Smart City Solutions and Urban Security

Smart cities have attracted global attention as a paradigm for sustainable urban development that incorporates digital technologies to improve governance, resource management, and quality of life (Nam & Pardo, 2011; Batty et al., 2012). Urban security is a major focus area for smart city frameworks, with technologies such as IoT-enabled sensors, high-definition surveillance cameras, facial recognition, and integrated emergency communication systems providing real-time data to law enforcement and city managers (Anthopoulos, 2017; Kitchin, 2014).

Big data analytics plays a vital role in urban security because it enables predictive policing, which involves examining previous crime patterns to forecast potential hotspots and times with elevated risk, allowing for the proactive deployment of security resources (Brayne, 2020; Perry et al., 2013). Smart lighting and connected public infrastructure also improve nighttime surveillance coverage and citizen safety (Frost and Sullivan, 2018). Emergency management tools that use mobile apps and automated alerts enable rapid responses during crises like natural disasters or terrorist attacks (Batty et al., 2012; Gao et al., 2019).

2.3. Smart City Initiatives in Nigeria

Nigeria has launched several initiatives aimed at transforming urban centers through smart city security technologies. The Eko Smart City in Lagos is a flagship project that includes plans for ICT-driven urban infrastructure, integrated security systems, and smart traffic management (Olajide et al., 2020), while the Abuja Smart City initiative envisions a digitally connected capital with advanced surveillance and emergency services (Ibrahim & Bello, 2021).

Despite these attempts, implementation has been uneven and restricted by financial limits, infrastructural inadequacies, and fragmented governance structures (Udo, 2022; Ndukwe & Onuoha, 2021). According to studies, there is a lack of comprehensive policy frameworks guiding smart city security investments, as well as the absence of cybersecurity measures, leaving systems vulnerable to hacking and data breaches (Chukwuemeka et al., 2020). Furthermore, low levels of digital literacy and public concern about data privacy have hampered citizen engagement and trust in smart city technologies (Udo, 2022; Okeke & Eze, 2023).

2.4. Policy and Governance Considerations

Effective integration of smart city security technologies into urban security necessitates strong governance and regulatory frameworks. Anthopoulos (2017) underlines the importance of inclusive policymaking that balances technical innovation, privacy rights, and ethical considerations. Multi-level governance incorporating collaboration between national and local governments, private sector actors, academia, and civil society is vital for coordinating investments and guaranteeing accountability (Nam & Pardo, 2011; Khatoun & Zeadally, 2016).

Cybersecurity is a major concern, as cybercriminals can exploit vulnerabilities in smart infrastructure, threatening public safety and undermining trust (Ndukwe & Onuoha, 2021). According to international best practices, law enforcement agencies should have comprehensive cybersecurity strategies, conduct frequent audits, and develop their capabilities. Furthermore, raising public awareness and digital inclusion through education campaigns can improve community collaboration and acceptance of smart city security measures (Okeke & Eze, 2023).

2.5. Theoretical Frameworks on Technology Adoption and Urban Security

Technology acceptance models (TAM) and diffusion of innovations theory (Rogers, 2003) provide useful lenses to understand public attitudes toward smart city security technologies. Research reveals that perceived usefulness, simplicity of use, and trust in institutions are major predictors of acceptability (Venkatesh et al., 2012; Udo, 2022). In urban security situations, citizen participation and co-creation of solutions create legitimacy and improve outcomes (Arnstein, 1969; Scholl & Kemp, 2016).

3. Methodology

3.1. Research design

This study used a mixed-methods research design, integrating quantitative and qualitative methodologies, to evaluate the integration of smart city technologies into urban security planning in Nigeria. The quantitative component assessed public awareness, perception, and acceptability of smart city security technologies, whilst the qualitative component explored key informant interviews to investigate institutional and policy-related viewpoints.

3.2. Study area

The study was carried out in three major Nigerian cities: Lagos, Abuja, and Port Harcourt. These cities were chosen based on their various levels of smart city security initiatives, urbanization rates, and socioeconomic backgrounds. Lagos, the greatest economic hub, with more advanced ICT infrastructure; Abuja, the federal capital, represents centralized governance and planning; and Port Harcourt is a major oil city with burgeoning smart city projects.

3.3. Sampling and participants

A total of 250 respondents participated in the quantitative survey, with the following distribution: Lagos: 100 respondents, Abuja: 80 respondents and Port Harcourt: 70 respondents (Table 1). Respondents were selected using a stratified random sampling technique to ensure representation across age groups, gender, educational levels, and residential areas (formal and informal settlements). Inclusion criteria required participants to be residents aged 18 years and above.

Table 1. Sampling and Respondents

City	Sample Size	Percentage (%)
Lagos	100	40
Abuja	80	32
Port Harcourt	70	28
Total	250	100

For the qualitative component, 12 key informants were purposively selected, comprising: 4 urban planners and policy makers (from municipal and federal agencies), 4 law enforcement officers involved in smart city security technologies implementation, 2 cybersecurity experts and 2 representatives from private sector companies involved in smart city security projects

3.4. Data Collection Methods

3.4.1. Quantitative data

A structured questionnaire was developed based on existing validated instruments (Venkatesh et al., 2012; Udo, 2022). The questionnaire included five sections: Demographic information, familiarity with smart city security technologies (e.g., CCTV surveillance, emergency apps, data analytics), perception of their effectiveness in improving urban security, trust in law enforcement's use of these technologies, and willingness to adopt and support smart security initiatives. Data were collected through face-to-face interviews and electronic forms over a period of three months (January–March 2025).

3.4.2. Qualitative data

Semi-structured interview guides were used to explore stakeholders' views on: the current state of smart city security initiatives, policy frameworks and governance challenges, cybersecurity concerns, stakeholder collaboration, and public engagement strategies. All interviews were conducted in person or via video call, videotaped with consent, and transcribed verbatim.

3.5. Data analysis

3.5.1. Quantitative data analysis

The quantitative data were analyzed using IBM SPSS Statistics (Version 28). Descriptive statistics (frequency, percentage, and mean) were used to summarize demographic profiles and degrees of awareness/perception. Inferential statistics included the following: Chi-square tests are used to investigate relationships between demographic characteristics and awareness/trust levels. One-way ANOVA was used to compare perception differences across the three cities. Multiple regression analysis is used to find predictors of willingness to embrace

smart city security technologies. Cronbach's alpha was used to assess the reliability of the questionnaire sections, and scores greater than 0.80 indicating good internal consistency.

3.5.2. Qualitative analysis

Thematic analysis was carried out on interview transcripts using Braun and Clarke's (2006) six-step approach: familiarity with data Coding relevant text segments. Searching for themes, reviewing themes, Defining and naming themes, and Producing the report. NVivo 12 software facilitated coding and organization of themes related to such as policy gaps, cyber-security, stakeholder engagement, and implementation barriers.

3.6. Ethical Considerations

Ethical approval was obtained from the Institutional Review Board of Federal University Birnin Kebbi. Participation was voluntary with informed consent. Confidentiality and anonymity were assured by de-identifying respondent data. Respondents could withdraw at any stage without penalty.

4. Results and discussion

4.1. Demographic Profile of Respondents

The survey sample of 250 people was almost evenly split by gender (52% male and 48% female) as shown in Table 2. The age range was broad: 18-30 years (35%), 31-45 years (40%), 46-60 years (20%), and over 60 years (5%). In terms of education, 65% had university education, 25% had secondary education, and 10% had primary or lower education. Lagos respondents were slightly younger and more educated on average than those in Abuja and Port Harcourt.

Table 2. Demographic Distribution of Respondents

Demographic	Category	Frequency	Percentage (%)
Gender	Male	130	52
	Female	120	48
Age	18-30	87	35
	31-45	100	40
	46-60	50	20
	60+	13	5
Education Level	Primary or less	25	10
	Secondary	62	25
	Tertiary	163	65

4.2. Awareness of Smart City Security Technologies

Figure 1 illustrates awareness levels across the three study cities. Only 38% of respondents reported they were aware of smart city security technologies including surveillance cameras, emergency alert applications, and data analytics tools. Lagos had the greatest awareness rate (45%), followed by Abuja (30%), and Port Harcourt (21%). Chi-square tests revealed a

strong correlation between education level and awareness ($\chi^2(2) = 21.56, p < 0.001$), with more educated respondents showing higher awareness.

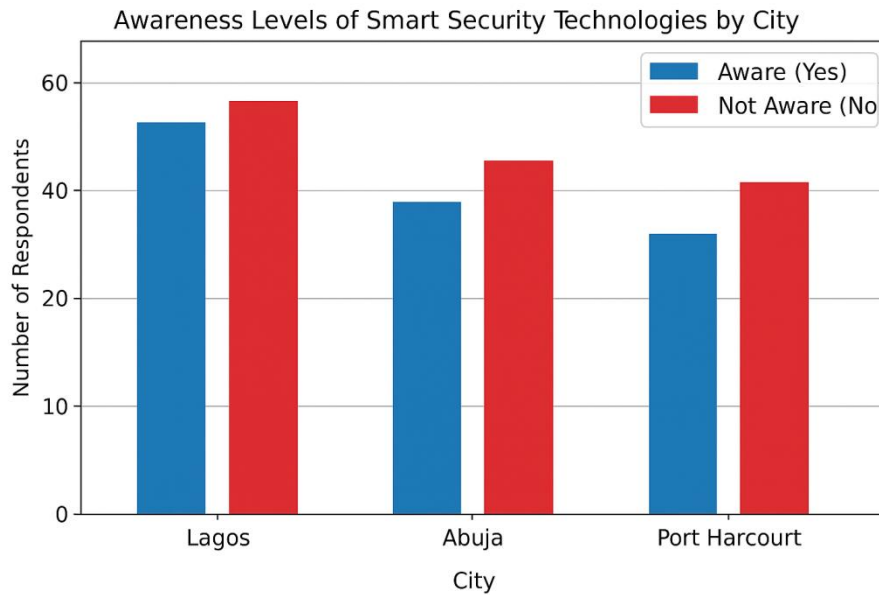


Figure 1. Awareness Levels of Smart Security Technologies by City

These findings align with Udo (2022) and Okeke & Eze (2023), highlighting low public knowledge as a critical barrier to effective smart city security implementation in Nigeria.

4.3. Perception of Effectiveness and Trust in Law Enforcement

As presented in Table 3, most respondents perceived smart security technologies as effective in improving urban safety. Despite inadequate awareness, 62% of respondents regarded smart city technologies as possibly useful in improving urban security. Lagos respondents reported the highest level of confidence (70%), while Port Harcourt had the lowest (55%).

Table 3. Perception of Effectiveness of Smart Security Technologies

Perception Level	Frequency	Percentage (%)
Very Effective	62	24.8
Somewhat Effective	93	37.2
Neutral	40	16.0
Ineffective	35	14.0
Very Ineffective	20	8.0

However, trust in law enforcement's present usage of these technologies was low overall, with only 28% believing officers were effectively using smart tools (Figure 2). This skepticism was most prevalent in Abuja (22%). Regression analysis showed that higher trust strongly predicted readiness to employ smart city security measures ($\beta = 0.45, p < 0.001$). This disparity in perceived effectiveness and trust supports studies from Ojo & Adegunle (2020) and Eze & Okafor (2019) on public distrust towards police transparency and accountability.

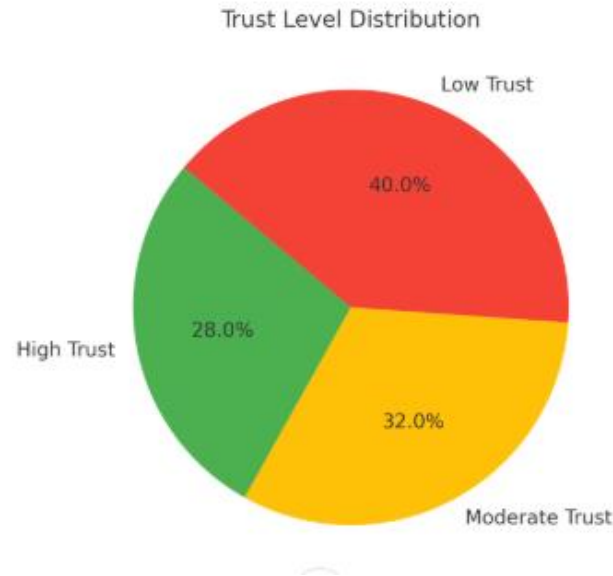


Figure 2. Trust in Law Enforcement Use of Technologies

4.4. Perception of Effectiveness and Trust in Law Enforcement

As depicted in Table 4, when asked about their willingness to support or employ smart city security initiatives, 58% responded yes, subject to data privacy guarantees and community involvement. Education and trust in law enforcement were significant predictors ($p < 0.01$), supporting technology acceptance theories (Venkatesh et al., 2012). The regression outcomes summarized in Table 5 indicate that trust significantly predicts willingness to adopt smart security technologies.

Table 4. Willingness to Adopt Smart Security Technologies

Willingness Level	Frequency	Percentage (%)
Willing	145	58
Not Willing	105	42

Table 5. Statistical Analysis summary

Analysis Type	Variable(s) Tested	Result	Interpretation
Chi-square test	Education vs Awareness	$\chi^2(2) = 21.56, p < 0.001$	Education significantly affects awareness
One-way ANOVA	City vs Perception of Effectiveness	$F(2, 247) = 5.32, p = 0.006$	Perception differs by city
Multiple Regression	Predictors of Willingness (Education, Trust)	$R^2 = 0.43, \beta_{\text{trust}} = 0.45, p < 0.001$	Trust is strong positive predictor

4.5. Perception of Effectiveness and Trust in Law Enforcement

As presented in Table 6, a thematic analysis of stakeholder interviews discovered four significant themes:

1. **Policy Fragmentation:** Policymakers acknowledged a lack of unified frameworks for smart city security investments. Urban planners cited overlapping jurisdictional powers for impeding coordinated action.
2. **Cybersecurity Issues:** In agreement with Ndukwe & Onuoha (2021), experts emphasized that insufficient security measures leave systems vulnerable to hacking and data breaches.
3. **Stakeholder Collaboration:** Interviewees underlined the necessity for multi-stakeholder collaborations, including private technology firms, community groups, and security authorities, to enable effective deployment and maintenance.
4. **Public Engagement:** All stakeholders underlined the importance of increasing public awareness and trust through transparency, education, and participatory methods.

Table 6. Qualitative Data Summary

Theme	Sample Quote
Policy Fragmentation	<i>"There is no unified policy guiding the smart city security projects, causing overlaps..."</i>
Cybersecurity Concerns	<i>"We are vulnerable to cyber-attacks because of weak protocols and lack of skilled personnel."</i>
Stakeholder Collaboration	<i>"Successful smart security needs partnerships across government, tech companies, and communities."</i>
Public Engagement	<i>"Building trust requires educating the public and involving them in decision-making."</i>

5. Discussion and recommendations

This study explored the use of smart city security technologies in urban planning as a strategic approach to urban security in Nigeria. The mixed-methods approach provided vital insights on public awareness, perception, trust, and willingness to support such initiatives in three major cities: Lagos, Abuja, and Port Harcourt.

A significant finding was low awareness (38%) of smart city security systems, despite an overall favorable perception of their potential usefulness (62%). This gap highlights the importance of comprehensive public education and outreach activities. Education level was significantly related to awareness, implying that investing in digital literacy could increase public engagement with smart city technologies.

Public trust in law enforcement's use of these technologies was significantly low (28%), reducing willingness to support smart city security initiatives. This trust deficit, which is usually associated with issues of accountability and transparency, suggests that in order for smart city security systems to be successful, law enforcement agencies must improve public relations and embrace more transparent policies.

Furthermore, the findings from interviews with planners, policymakers, and technology experts stressed the necessity of cybersecurity, multi-stakeholder engagement, and effective policy coordination. Without a clear strategic framework, fragmented efforts are likely to persist, wasting resources and undermining public trust.

Based on the findings, the following recommendations are proposed:

5.1. Policy and Governance

Develop a national smart city security framework that incorporates ICT-based surveillance, data analytics, and emergency systems customized to urban situations, and align roles and responsibilities across federal, state, and municipal agencies to reduce overlap and inefficiencies.

5.2. Public Awareness and Education

Launch public digital literacy programs to raise awareness of smart city benefits, with a focus on inclusion for underserved and undereducated people. Integrate smart city and digital security modules into secondary and postsecondary curriculum to develop long-term civic and digital competencies.

5.3. Trust and Community Engagement

Create civilian oversight commissions to monitor the use of surveillance technologies and address misconduct or infringement. Promote community-police partnerships using participatory forums where citizens can provide input and co-design solutions.

5.4. Technology and Infrastructure

Invest in a secure ICT infrastructure with robust encryption, authentication, and cybercrime measures. Wherever possible, support open data platforms to promote innovation and transparency.

5.5. Stakeholder Collaboration

Establish public-private partnerships (PPPs) with local IT startups, telecom corporations, NGOs, and international donors. Encourage interagency knowledge sharing on best practices, technology standards, and operational protocols.

5.6. Funding and Sustainability

Allocate specific urban innovation grants to pilot smart city security projects in high-risk regions. Encourage donor and investor participation in urban security innovation by offering tax incentives and co-financing schemes.

6. Conclusion

This study contributes to the growing body of knowledge on smart urban governance in developing countries by providing empirical evidence from Nigeria's major urban centers. The findings demonstrate that while public support for smart city security technologies is relatively strong, successful implementation depends on improved governance, cybersecurity readiness, institutional coordination, and public trust. The study therefore offers practical guidance for urban planners, policymakers, and security agencies seeking to develop safer, more resilient, and technologically responsive cities in Nigeria.

Ethical Consideration

Ethical approval was obtained from Federal University Birnin Kebbi Research Ethics Committee. All participants provided informed consent, and data were anonymized to protect identities.

Author contributions

- **H.A.A:** Conceptualization, Formal Analysis, Methodology, Writing – original draft preparation, Writing – review & editing
- **D.O.E:** Conceptualization, Supervision, Validation, Writing – review & editing

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Use of generative AI

The authors declare that they responsibly referred to POE and JENNI.AI generative platforms to augment some text content in this manuscript.

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Conflicts of interest

The authors declare no conflict of interest.

Data Availability Statement

The data presented in this study are available on request from the corresponding author.

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